

Intake

Intake begins when you or someone on your behalf makes a call to LIFE. If it appears from this first conversation that you are potentially eligible, a program representative will visit you to explain our program and obtain further information about you. During this visit:

- You will learn how LIFE program works, the kinds of services LIFE offers, and answers to any questions you may have about LIFE.
- We will explain that if you enroll, you must agree that all of your healthcare services will be provided and/or coordinated by LIFE, including primary care and specialist physician services (other than emergency services). Members of your health team will approve these services. LIFE participants may be fully and personally liable for the costs of unauthorized services (other than emergency services).
- We will have you sign a release allowing us to obtain your past medical records so our health team can fully assess your health conditions.

You will be encouraged to visit the LIFE center to see what it is like. If you are interested in enrolling, our program representative will assist you with the enrollment process.